

Congratulations on your offer



Where
you
belong

#belongatbu

Accepting
your offer



One



Check all of the details of your offer and contact the BU Admissions Team if you have any queries or your contact details change – you'll find their contact information on your offer letter.



Two



Be sure BU is the right course for you. Ask questions and check out our support services.

Ask questions

Please contact the BU Admissions Team with any queries about the delivery of the online programme.

Alternatively, our AskBU Enquiry Team are always happy to help with general queries before enrolment so get in touch.

✉ askBUenquiries@bournemouth.ac.uk

☎ **+44 (0)1202 961916**

Virtual BU: Explore our campus and join our virtual events:

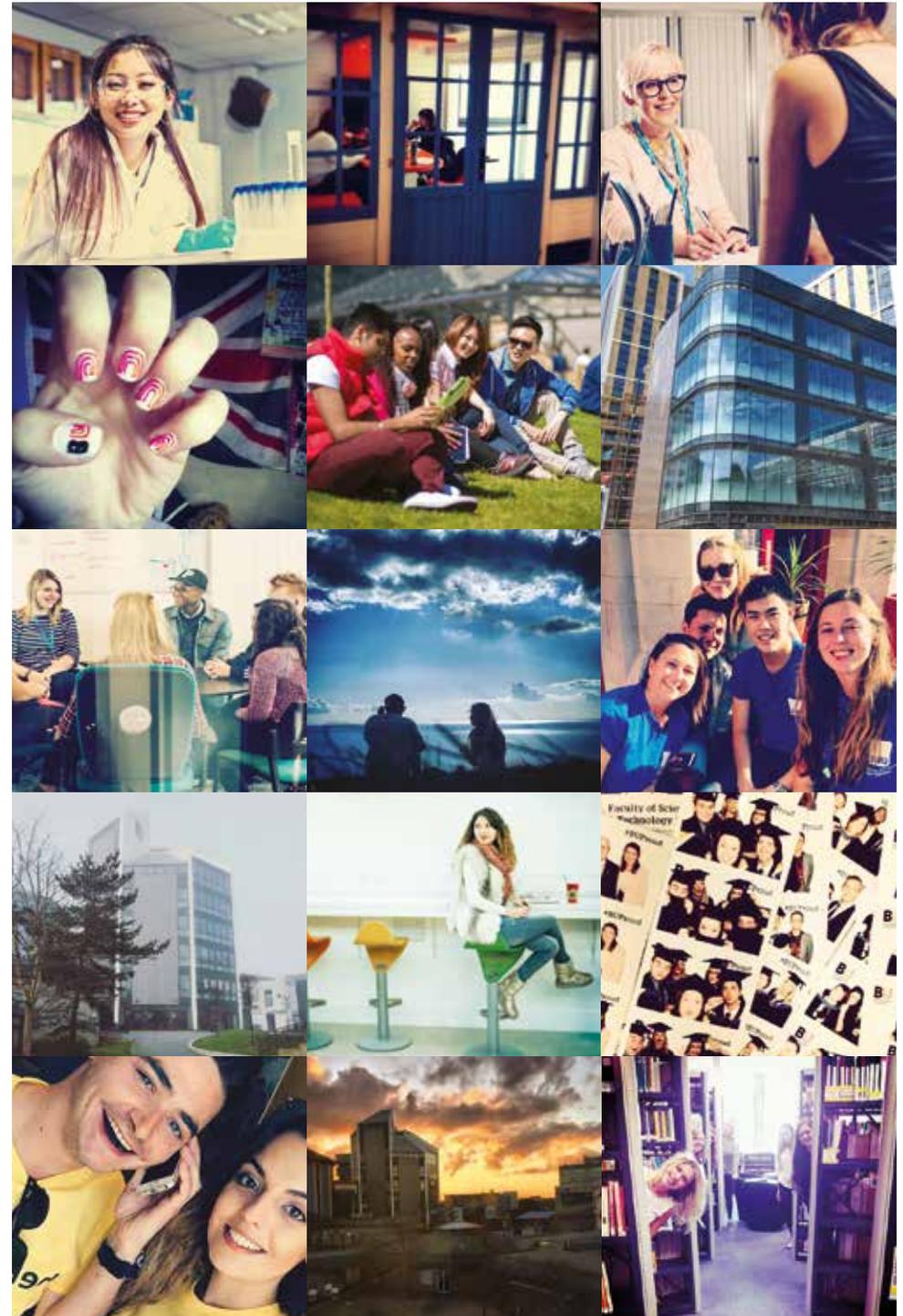
bournemouth.online-event.co

Please add bournemouth.ac.uk to your safe senders list as we will keep in touch via email.

Start a conversation

 [JoinBournemouthUni](https://www.facebook.com/JoinBournemouthUni)
[bournemouthuniversityinternational](https://www.facebook.com/bournemouthuniversityinternational)

 [bournemouthuni](https://twitter.com/bournemouthuni)
[#belongatbu](https://twitter.com/belongatbu)



About BU

Study support

Our academics, libraries and online resources are here to support your studies so you become an independent learner. Develop your learning strategies using the study skills community and gain professional advice and guidance to help prepare you for employment.

 www.bournemouth.ac.uk/library

Additional learning support

When you study with us, we want you to be able to fulfil your potential. If you have, or think you have, a condition which is likely to affect your personal learning over time, speak to our dedicated team. Declaring a disability or learning difficulty will not affect your offer, but please explore the range of support BU can provide before making your decision.

 www.bournemouth.ac.uk/als

 +44 (0)1202 965663

 als@bournemouth.ac.uk

Equality and diversity

Our Equality and Diversity Adviser is responsible for promoting and progressing the university's commitments in this area, working with staff within our faculties, professional services and the Students' Union. If you wish to discuss any equality matters or become involved in activities whilst studying at BU, please get in touch.

 www.bournemouth.ac.uk/diversity

 +44 (0)1202 965327

 diversity@bournemouth.ac.uk

myBU

Our virtual learning environment, myBU, is accessible from home as well as on campus once you have registered as a BU student (we'll send you details about registration just before you start your course).

Within myBU you can access lecture notes, unit materials and reading lists, check announcements and communicate with tutors and other students.

 mybu.bournemouth.ac.uk

iBU

You can access our iBU mobile app via your device's app store from the moment you receive your BU login and password. This will give you access to campus maps, bus information, our online library catalogue, sportBU information and BU news and events. After you have enrolled, iBU will also display your timetable and course reading list.

 www.bournemouth.ac.uk/ibu

Student Agreement

The Student Agreement forms the basis of the contractual relationship between you and us once you accept your offer of a place at BU. All of the information about our rules and the legal bits are in one agreement so they are easy for you to find. Some of the information may not seem very important now, but it is best that you know where it is so that you are able to find it easily should you need the information later. For example, we explain what happens if we change something about your course. We explain how, among other things, you pay your fees, apply for refunds and what your cancellation rights are or if you have a complaint. You can read through this agreement here:

 www.bournemouth.ac.uk/important-information

Students' Union BU (SUBU)

SUBU is independent, representing the views and supporting the needs of students offering free confidential advice and guidance.

 www.subu.org.uk

Your personal information

The university holds all students' personal information securely, whether it is retained in hard copy format or electronically, and in accordance with the requirements of the Data Protection Act 1998.

 www.bournemouth.ac.uk/dpa